

# TOI-OHOMAI

Institute of Technology

# STUDENT SUPPORT LEVY FAQs

## **What is a Student Services Levy?**

It is a compulsory student fee which helps fund student services on campus.

## **Why are you introducing a Student Services Levy?**

Toi Ohomai is committed to providing the best student experience possible. This includes delivering comprehensive support services that meet all the different needs of our students. The growing cost of providing these services means we now need students to partner with us to make sure we can maintain and develop these services.

## **Lots of the services that will be included in the levy aren't offered at the regional campus I study at. Will I have to pay the same amount as students at the main campuses?**

The levy will vary according to the length of the course and which site it is delivered at.

## **How much will the Student Services Levy cost?**

\$250 inc GST, pro-rated for the duration of each course and/or the site it is delivered at. Some courses may be exempt.

## **What will the Student Services Levy cover?**

The levy will help to fund services that are not covered by tuition fees, such as counselling, health services, financial support and advice, career and employability support, student communications, and student representation within Toi Ohomai.

It will not cover services such as academic support; learning, equity, or library support; or targeted support such as some of our youth services. These areas are already directly funded by the government and other agencies.

## **I don't use these services, do I still have to pay?**

Yes, the fee will apply to all students.

## **Does StudyLink cover this levy under my course related costs?**

No, the levy is rolled into your course fee (and that portion of the course fee is covered by your Studylink loan).

## **Does the Government Fees Free policy cover this levy?**

Yes, just like tuition fees the levy can be funded by your Fees Free entitlement (subject to your entitlement balance amount).

## **When will Toi Ohomai introduce this levy?**

2019

## **Is the levy a 'one-off' or will I have to pay it for every year of study?**

It will be an annual fee.

## **When will I have to pay this levy?**

It will be included in your Toi Ohomai invoice and will need to be paid before your course starts.

## **If I decide to pull out of my course, will this levy be refunded?**

If you completely withdraw from all your courses within the full tuition fee refund period, the Student Services Levy will be refunded in full.

## **Will this levy cover my graduation fees?**

No, graduation fees will be invoiced separately.